



## *Christmas Closure*

We will be operating with skeleton staff during the Christmas period from Friday 24th December until Wednesday 5th January.

Please continue to send through any orders for processing. We anticipate they will be processed and shipped with minimal delay. If the phones are temporarily unattended, please follow the prompts and leave a message, send an email, or use the chat on our website. These will be actioned as a priority as we are available. We will return to normal operations on Thursday 6th January 2022.

**Merry Christmas from the SIEPER Group Team, we value your business.  
We look forward to working with you in 2022 and beyond.  
Merry Christmas and Happy New Year.**

### **Technical Support**

The Technical Support Desk will be closed from 5pm on 23rd December until 8:30am on Thursday 6th of January. For Technical Support please use the SRS Database that is available 24/7. For anything outside of this please email [support@siepergroup.com](mailto:support@siepergroup.com) this email will be monitored periodically.

Note: Please include in the email as much detail as possible about the assistance you require.

